

TuriX

Terms of Service

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Effective: 9/1/2025

TuriX is operated by NEW GENERATION TECHNOLOGY (NGT) PTE. LTD. and its affiliated entities or subsidiaries (hereinafter referred to as “**NGT**”, “**we**” or “**us**”), and is provided to you through the following platforms: website, application (which may include different versions), software development kits (SDKs) and application programming interfaces (APIs) for third-party websites and applications, as well as other new formats arising from technological advancements (collectively or individually referred to as the “**Services**”).

By using the Services, you agree to be bound by these Terms of Service, our Privacy Policy, disclaimers and any other terms and conditions that may apply (collectively “**Terms**”). Please read these Terms carefully before using the Services.

The Service is intended only for access and use by individuals at least eighteen (18) years old. By accessing or using Service, you warrant and represent that you are at least eighteen (18) years of age and with the full authority, right, and capacity to enter into this agreement and abide by all of the terms and conditions of these Terms. If you are not at least eighteen (18) years old, you are prohibited from both the access and usage of Service.

For purposes of these Terms, “**you**” and “**your**” means you as the user of the Services. If you use the Services on behalf of an entity, and you represent and warrant that (a) you are an authorized representative of the entity with the authority to bind the entity to these Terms, and (b) you agree to these Terms on the entity’s behalf and (c) your business or entity is legally and financially responsible for your access or use of the Services as well as for the access or use of your account by others affiliated with your entity, including without limitation any employees, agents or contractors.

Depending on your specific needs and Services that we may provide, we may enter into separate agreements with you. If there is any conflict between such separately signed agreements and these Terms, the separately signed agreements shall prevail over these Terms, but only to the extent that such conflict relates to the specific matters governed by the other service agreement.

1. Introduction

TuriX refers to the products and services provided to you by us through the following platforms, including but not limited to websites, apps, software, models, APIs, content, and documentation. The specific service content is subject to the services you use or subscribe to.

License

We grant you a limited, non-exclusive, non-transferable license to access and use TuriX. We reserve the right to modify, suspend, or terminate any part of TuriX at any time without prior notice. You agree not to use TuriX in any manner that may impair its functionality or accessibility.

Update

We reserve the right to modify, suspend, or terminate the Services at any time and to adjust the types and formats of services provided through TuriX based on actual circumstances. To the extent permitted by applicable laws, we will not be liable for any loss you may suffer due to any service adjustment. We reserve the right to charge applicable service fees for any currently free services at an appropriate time in the future. Prior to making such adjustments, we will notify you via in-app messages, email, or official website announcements and will provide you with a reasonable period to download and back up your data.

You understand and agree that we may need to update, adjust, or upgrade the Services periodically or from time to time to improve availability, meet your needs, enhance product experience, and ensure security. In our sole discretion, we may decide to make business or technical changes, and may modify, interrupt, suspend, or terminate TuriX at any time as deemed necessary, without being liable to you or any third party for compensation, unless otherwise required by law or agreed by both parties. In such cases, we will take appropriate measures to notify you and will make reasonable efforts to give you a reasonable period to respond to such service changes, suspensions, or terminations. We further reserve the right to suspend, or terminate your use of TuriX without notice in any of the following circumstances:

- You violate any applicable laws or regulations, or breach these Terms;
- You fail to pay the applicable fees in full and on time for the use or access of our products and services (if applicable);
- As required by applicable laws or regulatory authorities.

2. Registration and Access

Your Registration Obligations

You may be required to register a TuriX account in order to access or use the Services. To register an account and access certain features of our Services, we may ask you to provide certain personal data. For the kind of personal data we collect, the purposes of the collection, and how we use your personal data, please read the [TuriX Privacy Policy](#).

We reserve the right to reject or terminate any username created by you which we deem offensive or inappropriate. We may also terminate your account or access to the Services if you violate these Terms or interfere with the ability of others to enjoy our Services or infringe the rights of others. You are responsible for maintaining the confidentiality of the account and the password to access the account. You may not share or disclose your account and password to any third party. You are responsible for all activities (whether by you or by others) that occur under your account. You

agree to notify us immediately of any unauthorized access to your account, or any other breach of security. You agree to log out your account at the end of each session. We are not responsible for any losses or damage arising from your failure to protect your password or account information. If you create an account or use the Services on behalf of another person or entity, you must have the authority to accept these Terms on their behalf.

Account Management

You shall be responsible for all activities under your account, including but not limited to your activities and those of your authorized users. You acknowledge and agree that we shall not be liable for any unauthorized or abusive behavior under your account, unless such behavior results from our breach of these Terms. You shall not use TuriX to engage in activities that violate laws or regulations, breach these Terms, endanger network security, compromise the security of computer systems, undermine the integrity of TuriX, or otherwise infringe upon the interests of NGT or any third party. In the event you engage in any of the foregoing activities, we reserve the right to suspend or terminate your account and refuse to provide you with all or any part of TuriX now or in the future, without any obligation to refund any service fees. You assume full responsibility for any loss caused to us or any third party, as well as any legal liabilities arising therefrom.

In the event of any unauthorized or abusive behavior under your account, or any security incident related to the Services, you should notify us immediately. If you discover that someone is using your account information without authorization or suspect that any person has unauthorized access to your account, you shall promptly change your password and notify us.

You should properly safeguard and maintain your mobile phone number, account, and password, as well as any password, authentication key, or security credential used to enable your access to the Services, as the correct entry of such information is a critical element for your access to and use of TuriX. Any disclosure, loss, theft, or other damage resulting from your improper custody, use, or maintenance shall be solely your responsibility.

To protect account security and prevent unauthorized access, you acknowledge and agree that we may, from time to time or on a regular basis, adopt one or more methods to verify the identity of users of the Services and accounts such as SMS verification, Email verification, etc.; If the verification is unsuccessful, we have reasonable grounds to suspect that the account may have been compromised or is otherwise in an unsafe condition, and we may, depending on the severity of the situation, decide whether to suspend the provision of services to the account and/or take further measures.

Login Restrictions

You understand and agree that under a single account, the number of concurrent users is limited to two (2), and at any given time, the same account may be simultaneously logged in on no more than two devices, including but not limited to mobile phones tablets, and computers. However, access via a desktop web browser is not subject to device limits. The applicable devices for each specific user shall be subject to the descriptions provided on the introduction page for the specific Services.

If your use exceeds the limits above, we reserve the right to impose login restrictions, usage limitations, or suspend or terminate Services based on the extent of the violation.

Account Transfer

Your account should not be transferred in any manner. Otherwise, we reserve the right to pursue your liability for breach of contract, and you assume all responsibilities and consequences arising therefrom.

Account Recovery

If you lose your login information, forget your password, or have difficulty logging in, you will need to follow the official account recovery process and provide the required information. You must ensure that all the information you provide is accurate and current.

Update and Maintenance

You should keep the information you provide up-to-date, truthful, complete, and valid. If we are unable to contact you using the latest information you provided, you assume all losses and adverse consequences to yourself, us, and any other third party.

Content Security

You represent and warrant that any content you upload to TuriX does not violate these Terms and complies with applicable laws and regulations. You are responsible for the legality, accuracy, completeness, and reliability of your content. You are responsible for obtaining and maintaining all necessary notices, consents, or authorizations related to your content.

Unless otherwise explicitly required by law, we will not be liable for any consequences resulting from your violation of content-related regulations. If any content you upload to TuriX infringes intellectual property rights or violates laws or regulations, we reserve the right to delete such content, and report the matter to competent authorities.

In addition to complying with the content requirements set forth herein, you must also read and agree to the terms of the TuriX Privacy Policy, TuriX Experience Improvement Program, and TuriX Disclaimer for Sensitive Operations before using the Services.

3. Access to Services

You must access the Services through the official channels we currently provide or may introduce in the future. When activating a specific service, you must carefully verify details such as the account, type of service, duration (if applicable), price (if applicable), and any associated benefits or restrictions (if applicable), and confirm your agreement to the relevant terms and technical documents. Once the activation is complete, the service may not be transferred or refunded (if applicable).

You may not activate TuriX for yourself or others through any of the following means:

- Activating TuriX for yourself or others for profit, commercial operation, or other non-personal use purposes;
- Activating TuriX for yourself or others through the use of any automated programs or software, including but not limited to bots, spiders, crawlers, or screen-scraping tools;
- Activating TuriX for yourself or others through any improper means or in violation of the principle of good faith;
- Activating TuriX for yourself or others through channels not designated by us;
- Activating TuriX for yourself or others by infringing upon our or third parties' lawful rights and interests;
- Activating TuriX for yourself or others in any manner that violates applicable laws and regulations.

4. Data and Information Security

We will, in accordance with applicable laws and regulations, take reasonable technical and other necessary measures to protect the security of your data. However, data transmission, storage, and processing over the internet may involve certain unknown and unpredictable security risks, which may result in, but are not limited to, data loss, leakage, damage, or inability to read or retrieve data. You expressly understand and agree to assume such internet-related risks and consequences, and confirm that you have taken appropriate measures (such as data backup) to minimize potential losses arising from such risks.

We will assume no responsibility and liability for interruptions or any loss or damage caused by any of the following circumstances:

- Damage caused by computer viruses, Trojans, or other malicious programs or hacker attacks;
- Communication line failures, network or computer malfunctions, or system instability from telecommunications or internet service providers;
- Improper operation by you;
- Your use of the services through means and methods not authorized by us;
- Other circumstances beyond our reasonable control or foresight.

Data Storage and Deletion

You may delete or modify data that you have uploaded or stored at your sole discretion and risk.

Upon the expiration of the service term, early termination of the Services (including account cancellation or any other cause of early termination), or payment default by a paid user, unless otherwise required by law, we will no longer retain your data or perform anonymization processing. You are solely responsible for downloading and backing up your data.

You understand and agree that we have no obligation to continue storing, exporting, or recovering your data.

5. Conditions of Use

You affirm that you possess the necessary civil capacity to use TuriX and have the right and ability to agree to these Terms.

You understand and agree that you are solely responsible for maintaining and using the account you utilize to access TuriX. We will not and cannot participate in any activities related to the use of that account. Furthermore, you are responsible for safeguarding your account username and password and for all actions performed under that account. You understand and agree that we will document all your actions that violate laws and regulations, breach these Terms, or infringe upon our rights or those of other third parties, and this information may be submitted as evidence to relevant authorities. You are responsible for all actions under your account, including any content you upload, send, or transmit, and any consequences arising therefrom.

When using TuriX, you must not engage in any of the following activity:

- Violating These Terms.
- Violating laws, regulations, rules, ordinances, or any other legally binding norms.
- Disrupting or negatively impacting our ability to operate and offer the Services to any third party.
- Engaging in any act that compromises computer network security.
- Adversely affecting services or activities provided by us and affiliated third parties (including licensors and partners), or infringing upon the legitimate interests of us and/or affiliated third parties and/or other users.
- Being determined by a competent authority to have infringed upon the legitimate rights and interests of any third party.
- Using TuriX to obtain illegal gains, including but not limited to improper profiteering through resale, transfer, sub-licensing, or similar actions.
- Using TuriX to infringe upon anyone's rights, or for fraud, scams, sending spam messages/emails, misleading, bullying, harassment, discrimination, or promoting hatred, the suffering of others, etc.
- Providing unauthorized personal data to TuriX or collecting, processing, disclosing, inferring, or generating others' personal data through TuriX.
- Reverse engineering of any algorithms, source code, mechanisms, etc., of TuriX, or attempting to extract data from TuriX in any way.
- Using TuriX to develop, train, or improve other algorithms, models, etc., that are in direct or indirect competition with us.
- Using TuriX in any service that requires specific qualifications or professional review, or as a substitute for professional services, including

but not limited to professional fields such as medicine, law, journalism, education, and investment/financial management.

- Using TuriX for any decision-making activities, such as making high-risk automated decisions in areas with significant impact on individual and societal safety, rights, or well-being, including health, education, credit, finance, and critical infrastructure management.
- Disseminating or publishing improper content you've generated using TuriX through methods including, but not limited to, copying, screenshots, screen recordings, screen sharing, live streaming, etc.
- Falsely claiming or asserting that AI-generated content is human work or vice versa.
- Building applications, tools, products, or services that may be unsuitable for minors.
- Deleting, tampering with, or concealing the deep synthesis service identifier generated by TuriX in its content, regardless of the form this identifier takes.
- Illegally intruding into networks, disrupting normal network functions, stealing network data, intentionally spreading malicious programs or viruses, and other activities that endanger network security and order.
- Using TuriX or accessing third-party services through TuriX via deep links, page scraping, social bots, spiders, or other automated means to access, obtain, or monitor any unauthorized data or content, or to enter unauthorized servers/accounts, etc.
- Unauthorized impersonation of others to gain access to TuriX and related services.
- You must not in any way bypass or circumvent, or in any way disseminate or publish methods and techniques for bypassing or circumventing, the security measures taken by TuriX to prevent actions prohibited by these Terms.
- Any other acts that infringe upon our legitimate interests.

When using TuriX, you should pay attention to the following:

- You must ensure that the applications you direct and cause TuriX to access are accessed lawfully and are safe, legal, and compliant in their content. They should not contain illegal or undesirable content, infringe on any third-party legitimate rights, or include anything that could harm user devices, network security, or data security (such as virus links, etc.). When using TuriX, you should independently abide by any agreements you have with third parties regarding the apps involved, including but not limited to third-party service terms, privacy policies, and copyright statements. You are solely responsible for all risks and consequences arising from your failure to fulfill the aforementioned obligations, and we have no responsibility for them.
- It is your responsibility to ensure we have the right to operate applications where you request TuriX to perform actions. To ensure the normal execution

of these operations, we may need to obtain permissions such as accessibility/assistive features, microphone, device information, log information, reading installed app lists, screen recording, and automation on your device. Each time you close and then reopen TuriX, you will need to re-authorize TuriX with accessibility/assistive features permissions. TuriX can only provide you with relevant features after receiving your explicit authorization; if you refuse to authorize, you will not be able to use TuriX's related features. You must ensure that you have legal access and usage licenses for all applications on your device, and that you fully possess the right to grant TuriX permission to access applications on your behalf. Your access and use of application content must not violate any applicable laws or regulations, nor infringe upon any third party's intellectual property rights or other legitimate interests.

You understand and agree that when using TuriX, you must not engage in the following actions to generate prohibited content:

- Creating, copying, or distributing illegal information containing content such as: promoting terrorism, extremism, or inciting terrorist or extremist activities; inciting ethnic hatred, ethnic discrimination, or undermining national unity; spreading rumors, disrupting economic or social order; disseminating obscenity, pornography, gambling, violence, murder, terror, or instigating crimes; insulting or slandering others, infringing upon others' reputation, privacy, and other legitimate rights and interests; or other content prohibited by laws and administrative regulations, or otherwise objectionable, including but not limited to text, photos, graphics, information, or other materials.
- Creating, copying, or distributing undesirable information containing content such as: using exaggerated titles where the content severely deviates from the title; sensationalizing scandals, ugly deeds, or disgraces; inappropriately commenting on natural disasters, major accidents, or other catastrophes; containing sexual innuendos or provocations that easily lead to sexual associations; displaying bloody, horrifying, or cruel content that causes physical or mental discomfort; inciting discrimination based on groups or regions; promoting vulgar, lowbrow, or tacky content; potentially leading minors to imitate unsafe behaviors or behaviors violating public morals, inducing unhealthy habits in minors, leading minors into internet addiction, being detrimental to the physical and mental health of minors, or involving minor bullying; or other content that negatively impacts the online ecosystem.
- Generating content involving terror, graphic violence, high risk, or harm to physical or mental health, including but not limited to: any violent or (and) suicidal, self-harm, or self-mutilating behavior; any life-threatening acts, performances with controlled dangerous items; actions endangering personal or (and) property rights of oneself or others; encouraging or inducing others to participate in dangerous or illegal activities that may cause personal injury or death.
- Generating content involving illegal or prohibited items, including but not limited to: drugs, contraband medications, illegal tools, such as cannabis,

opium, counterfeit currency, firearms, tobacco, explosives, VPN software, cheat programs, and other content.

- Generating content involving illegal or prohibited activities, including but not limited to: pyramid schemes, fetal sex determination, selling counterfeit goods, and other content.
- Impersonating any person or entity, or falsely claiming or misleading others into believing you are associated with any person or entity.
- Publicly displaying or transmitting unauthorized content through TuriX, or sending emails to our email addresses or transmitting in other ways content such as: internal or confidential information; content infringing on anyone's patents, trademarks, copyrights, trade secrets, or other proprietary rights; advertising letters, promotional materials, spam; software viruses or other computer code, files, and programs that interfere with, destroy, or limit the functionality of any computer software, hardware, or communication equipment.
- Using any means (including but not limited to third-party software, plugins, add-ons, systems, or devices) to interfere with, damage, modify, or otherwise affect TuriX. You must use TuriX only through the methods we provide or approve, and you must not log in or use TuriX through any third-party software, plugins, add-ons, systems, or devices. No unauthorized person may use any third-party software, plugins, add-ons, or systems to view or obtain any relevant information, data, or content belonging to us or users contained within TuriX. At the same time, you must strictly comply with the relevant agreement rules we publish.
- Tracking or otherwise harassing others, illegally intruding into others' networks, interfering with the normal functioning of others' networks, stealing network data, and other acts that endanger network security.
- Using TuriX to provide others with programs or tools specifically designed for activities that jeopardize network security, such as intruding into networks, interfering with normal network functions and protective measures, or stealing network data; using TuriX to send spam or otherwise infringe upon the legitimate rights and interests of third parties.
- Copying, modifying, adding, deleting, or creating any derivative works from TuriX's software, data released into any terminal memory during TuriX's software operation, interaction data between the client and server during software operation, and system data necessary for TuriX's software operation. This includes but is not limited to accessing TuriX using any unauthorized third-party tools/services such as plugins or add-ons.
- Generating content prohibited by laws and regulations that can negatively impact the online ecosystem, or other actions not explicitly permitted or authorized by these Terms or by us in writing.
- Any action that affects or may affect the operational security of TuriX.
- Intentionally or unintentionally violating any relevant laws or regulations.

6. Fees and Refunds

Some components of the Services are paid features (“**Paid Subscription Services**”). To use these services, you must pay a corresponding fee and will be granted access to the relevant Paid Subscription Services in accordance with TuriX’s pricing standards.

We provide multiple convenient payment options, and you may complete payment using the methods available on our payment page. If there are any changes to the payment methods during your initial purchase or renewal, the actual supported payment methods at that time shall apply.

Before using TuriX, we will give you a clear prompt regarding any fees involved. You are only required to pay for the Paid Subscription Services if you confirm your willingness to pay based on the prompt. Upon confirmation of your intent to purchase, will you be charged and granted access to the Paid Subscription Services.

The specific content of TuriX is provided by us based on actual conditions. You may choose services and payment levels according to your needs and enjoy the corresponding offerings. The detailed rules are subject to those published on the official website.

If you refuse to pay the applicable fees, we reserve the right not to provide the relevant services.

Pricing Standards

The specific content and features of TuriX, service standards, service levels, service duration, detailed service fees, fee structure, price adjustments, and other relevant information are available on our official website(s). The pricing standards for each Paid Subscription Services are subject to the rates available on the subscription page or the detailed pricing listed in the agreement with you. If there are any adjustments to the pricing of related services, the currently effective prices shall prevail. Before subscribing to TuriX, you should carefully read, fully understand, and confirm each of the above items on the official website and your order page. We are not responsible for subscription errors or services that fail to meet your needs due to reasons attributable to you.

Refund

Please understand that we cannot provide any paid services and/or technical support until you have successfully completed full payment. Since TuriX is a digital product, once you complete payment and access the features of the Paid Subscription Services, the payment is non-refundable. A refund is only available in cases where, due to network issues or technical errors, you are charged multiple times during the purchase process, or where you are unable to access the purchased services due to technical issues with TuriX. In such cases, you may request a refund; after verification, we may process the refund, but you will need to provide the necessary information and cooperate with us during the handling process.

This clause applies only to the purchase and use of the Paid Subscription Services.

Changes

We may change our fees from time to time. If we increase our subscription fees, we will give you at least 14 days' notice and any price increase will take effect on your next renewal so that you can cancel if you do not agree to the fee increase.

7. Intellectual Property Rights

Ownership of the Services

We own and reserve all rights, title and interest in and to the Services.

Subject to your compliance with these Terms, we grant you a non-exclusive, limited, non-transferable, non-sublicensable, revocable right to access and use the Services for your personal and non-commercial use. You acknowledge and agree that we may terminate the license granted to you at any time for breach of these Terms or for any other reason upon a written notice to you, unless otherwise prohibited or restricted under applicable laws.

Trademark

The TuriX name and logos are trademarks of TuriX (collectively the “**TuriX Trademarks**”). Other trademarks used and displayed via the Services may be trademarks of their respective owners who may or may not endorse or be affiliated with or connected to NGT. Nothing in these Terms or the Services should be construed as granting, by implication, estoppel, or otherwise, any license or right to use any of TuriX Trademarks without our prior written permission in each instance. All goodwill generated from the use of TuriX Trademarks will inure to our exclusive benefit.

The intellectual property rights of all parties to these Terms (including but not limited to patent rights, trademark rights, copyrights, etc.) shall remain owned by the respective parties. The signing and performance of these Terms do not constitute any transfer or license of intellectual property rights; any party shall obtain the other party's written permission before using the other party's intellectual property rights.

8. Input and Output

Your Rights

During your use of TuriX, you may submit text, voice, or other content or information (collectively, “**Input**”) to TuriX, and receive text, voice, or other content or information generated in response to your Input (collectively, “**Output**”). As between you and us, to the extent permitted by applicable law, you retain all rights in the Input (to the extent you would otherwise hold such rights) and hereby grant and will grant us to the fullest extent permitted under the law a nonexclusive, worldwide, royalty-free, fully paid up, transferable, sublicensable, perpetual, irrevocable license to copy, display, upload, perform, distribute, store, modify and otherwise use your Input for any TuriX-related purpose in any form, medium or technology now known or later developed.

You also own the Output. You agree to grant us to the fullest extent permitted under the law a nonexclusive, worldwide, royalty-free, fully paid up, transferable,

sublicensable, perpetual, irrevocable license to copy, display, upload, perform, distribute, store, modify and otherwise use the Output for any TuriX-related purpose in any form, medium or technology now known or later developed.

You are responsible for all Inputs submitted to the Services and the corresponding Outputs. You represent and warrant that you own all rights, titles, and interests in and to Input, including, without limitation, all copyrights and rights of publicity contained therein, or are otherwise permitted to use them for applicable purposes. If the Input and/or Output contains content over which we hold intellectual property rights or other lawful rights, we shall retain the corresponding rights to such Input and/or Output. The inclusion of such content in the Output does not transfer or change our ownership of those rights.

We are not responsible for intellectual property infringement arising from your use of TuriX in the following manners:

- You use unauthorized content in TuriX;
- You use TuriX in a manner that induces infringement;
- You unlawfully use content that we have explicitly indicated is subject to third-party rights.;
- You delete or modify content where we have, through various means, clearly indicated the source, origin, prompts, or copyright restrictions;
- Infringement caused by your modification of TuriX or its generated content;
- Infringement caused by your combination of content generated by TuriX with content, products, or services not provided by us;
- You use TuriX-generated content as trademarks, trade names, or other identifying marks.

Similarity of Content

Due to the nature of our Services and artificial intelligence generally, Output may not be unique and other users may receive similar Output from our Services. This does not extend to other users' output or any third-party Output.

Our Use of Content

We may use the content you input into TuriX, as well as computer page information collected during task execution and Output generated by TuriX for you, after anonymization processing, for further model training and optimization to maintain, develop, and improve our services, comply with applicable laws, enforce our terms and policies, and ensure the security of our services.

Disclaimer on the Limitations of Artificial Intelligence

You understand and agree that, due to technical limitations, we do not warrant the legality, authenticity, completeness, accuracy, timeliness, or usefulness of the content generated by TuriX. It is also possible that, through malicious prompts or usage that violates these Terms, content may be generated that does not align with our views.

You understand and agree that although the Input and Output from TuriX may be subject to filtering and review, violations may still be undetected. Some content may be flawed, false, unreasonable, or cause discomfort. The generated content does not represent the position or views of NGT. You are solely responsible for evaluating the accuracy and applicability of any generated content or actions taken, and should consider conducting manual reviews as appropriate. You must use the service legally and responsibly.

You understand and agree that, due to the nature of artificial intelligence models, identical Input uploaded to TuriX (including but not limited to input text, images, or other prompt content used to assist in generating AI content) may result in different Outputs.

TuriX does not truly understand your inputs like a human would, nor does it comprehend the potential risks or ethical issues implied. Output does not constitute any form of advice or decision-making. You must exercise independent judgment based on your specific situation. We will not be held liable for any risks or direct/indirect losses incurred due to your reliance on TuriX.

You understand and agree that, when using TuriX to initiate and execute important operations, you must perform additional manual confirmation with caution. Such operations include but are not limited to:

- Real-time communication actions (e.g., sending messages, emails, likes, posting comments, etc.);
- Shopping-related actions (e.g., clearing the shopping cart, placing orders, adding or changing delivery addresses, etc.);
- Financial transactions (e.g., transfers, payments, receiving funds, using coupons, etc.);
- Account management actions (e.g., changing passwords, deleting friends, deleting conversations, etc.);
- Other operations that may affect user data or asset security, or any other significant actions.

You must exercise extreme caution when performing the above actions. Once you confirm an action, it will be deemed that you fully understand the consequences and agree to assume all related responsibilities. We will not be liable for the results of any operations you confirm.

You must continuously monitor the screen when using TuriX and ensure that it is operated only under your supervision. You should promptly check and verify every operation performed by TuriX.

You understand and agree that any computer operation carried out by TuriX is considered as performed by you personally. Any losses caused by a failure to monitor or intervene in time shall be borne entirely by you. You must not use TuriX for important or critical computer tasks to avoid potential risks and losses.

To enable related functionalities and for continued model training and optimization, TuriX needs to collect information about the computer pages you deploy and use TuriX on. Therefore, when using TuriX, you must ensure that all accessed

applications and their content are legal, compliant, and free of illegal, inappropriate, or harmful information. They must not infringe on any third party's intellectual property rights, privacy rights, or other lawful interests, and must comply with relevant laws, regulations, and platform rules. You assume all legal responsibilities for any violations resulting from the content you authorize TuriX to access.

9. Copyright Complaints

Notice of Copyright Infringement

If you are a copyright owner who believes your copyrighted material has been reproduced, posted or distributed via the Services in a manner that constitutes copyright infringement, please inform our designated Copyright Agent by sending written notice to dmca@turix.ai.

Please include the following information in your written notice:

- a detailed description of the copyrighted work that is allegedly infringed upon;
- a description of the location of the allegedly infringing material on the Services;
- your contact information, including your postal address, telephone number, and, if available, email address;
- a statement by you indicating that you have a good-faith belief that the allegedly infringing use is not authorized by the copyright owner, its agent, or the law;
- a statement by you, made under penalty of perjury, affirming that the information in your notice is accurate and that you are the copyright owner or authorized to act on the copyright owner's behalf; and
- an electronic or physical signature of the copyright owner or the person authorized on the owner's behalf to assert infringement of copyright and to submit the statement.

Please note that the contact information provided in this paragraph is for suspected copyright infringement only. Contact information for other matters is provided in the ["Contact Us"](#) section.

We will process and investigate notices of alleged infringement and will take appropriate actions under the Digital Millennium Copyright Act ("**DMCA**") and other applicable intellectual property laws with respect to any alleged or actual infringement.

In appropriate circumstances and at our sole discretion, we may also limit access to the Services and/or terminate your user account if your Content infringes the intellectual property right of another, regardless of whether the infringement is repeated.

Counter-Notification

If you believe that your Content that was removed (or to which access was disabled) is not infringing, or that you have the authorization from the copyright owner, the

copyright owner's agent, or pursuant to the law, to use and provide the content in your Content, you may send a written counter-notice containing the following information to our Copyright Agent designated above:

- your physical or electronic signature;
- an identification of the content that has been removed or to which access has been disabled and the location at which the content appeared before it was removed or disabled;
- a statement under penalty of perjury that you have a good faith belief that the content was removed or disabled as a result of mistake or a misidentification of the content;
- your contact information, including your name, postal address, telephone number, and, if available, email address;
- a statement that you consent to the jurisdiction of the Singapore International Arbitration Centre ("**SIAC**") and that you will accept service from the person (or an agent of that person) who provided us with the complaint at issue;
- a statement that you will accept service of process from the person who provided notification of the alleged infringement.

If a counter-notice is received by our Copyright Agent, we will send a copy of the counter-notice to the original complaining party informing that person that it may replace the removed content or cease disabling it in 10 business days. Unless the copyright owner files an action seeking a court order against the content provider, member or user, the removed content may be replaced, or access to it restored, in 10 to 14 business days after receipt of the counter-notice, at our sole discretion.

10. Third Party Services

Under no circumstances will we be liable in any way for any service provided or maintained by third parties, including, but not limited to third party large language models, third party plugins, and third-party APIs. You acknowledge and agree that third party services are provided to you by applicable third-party service providers. Your use of any third-party services is at your own risk and subject to additional terms and conditions (e.g., user terms, acceptable use policies, content policies, privacy policies) published or otherwise made available by the applicable third parties.

Any links or access to such third-party sites, applications or resources do not imply endorsement or sponsorship of such sites, or the information, products or services offered on or through our Services. In addition, neither we nor our parent or subsidiary companies nor any of our respective affiliates operate or control in any respect any information, products or services that third parties may provide on or through the Services or on websites linked to by us through the Services.

You further acknowledge and agree that we will not be responsible or liable, directly or indirectly, for any claims, fines, damages or losses caused or alleged to be caused by or in connection with the use of or reliance on any content, events, goods or services provided by any third party. Any dealings you have with third parties while

using the Services are between you and the third party, and you agree that neither we nor our parent or subsidiary companies nor any of our respective affiliates is liable for any loss or claim that you may have against any such third party. To the fullest extent permitted by law, any dispute you have with any third party arising out of your use of the Services is directly between you and such third party, you irrevocably release us from any and all claims, demands, fines, indemnifications and damages (actual and consequential) of every kind and nature, known and unknown, arising out of, or in any way connected with, such dispute.

11. Limitation of Liability

TuriX, the information generated by TuriX, as well as products and services offered on or through the Services are provided on an “as is” and “as available” basis, without warranties of any kind either express or implied.

Uploading files, data and content to the Services for the purposes of usage is voluntary. You are solely responsible for the accuracy, authenticity, availability, security, integrity, and legality of the files and data you upload or store through TuriX, as well as the legality of how such files, data, and content are obtained. You assume all legal responsibilities for any disputes or other adverse consequences arising from such files, data, and content. We shall not assume any liability in this regard.

To the fullest extent permissible pursuant to applicable law, we disclaim all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, satisfactory quality, non-infringement, quiet enjoyment and any warranties arising out of any course of dealing or trade usage. We do not warrant that the Services or any of its features will be uninterrupted, accurate or error-free, that defects will be corrected, or that any part of the Services or the servers that make it available, are free of viruses or other harmful components.

We do not warrant or make any representations regarding the use or the results of the use of the Services or on third-party sites in terms of their correctness, accuracy, timeliness, reliability or otherwise.

You acknowledge that the provisions of this section are a material inducement and consideration to us to grant the license contained in these Terms and to provide you with access to the Services.

Under no circumstances, including, but not limited to, negligence, will we or our subsidiaries, parent companies or affiliates and/or their directors, employees or agents be liable for any direct, indirect, incidental, special, consequential or exemplary damages (including damages for loss of profits, goodwill, use or data or other losses) that result from the use of, or the inability to use, the Services, including its materials, products, or services, or third-party materials, products, or services made available through the Services, even if we are advised beforehand of the possibility of such damages.

Our aggregate liability under these Terms will not exceed the greater of the amount you paid for using TuriX that gave rise to the claim during the 12 months before the

liability arose. The limitations in this section apply only to the maximum extent permitted by applicable law.

Some countries and states do not allow the exclusion or limitation of certain categories of damages, if you reside in one of these places, the above limitation may not apply to you. In such places, our liability and the liability of our subsidiaries, parent companies and affiliates, is limited to the fullest extent permissible in your place of residence. You specifically acknowledge and agree that we are not liable for any defamatory, offensive, or illegal conduct of any user. If you are dissatisfied with the Services, or any content made available through the Services, or with any of terms and conditions relating to the Services, your sole and exclusive remedy is to discontinue using the Services.

12. Indemnity

You agree to indemnify and hold harmless us, our affiliates, and each of our and their respective directors, officers, managers, employees, shareholders, agents, representatives and licensors, from and against any and all losses, expenses, damages and costs, including reasonable attorneys' fees, that arise out of your use of the Services, violation of these Terms by you or any other person using your account, or your violation of applicable law and regulations or any rights of another, your fraud or other illegal acts, or your intentional misconduct or gross negligence, to the extent permitted by the applicable law. We reserve the right to take over the exclusive defense of any claim for which we are entitled to indemnification under this section. In such an event, you agree to cooperate with us to the best of your ability upon request.

You acknowledge that by using the Services, you may incur charges from your wireless carrier, internet service provider, or other method of internet connectivity, and that payment of any such charges will be your sole responsibility. You agree that your use of the Services will be in accordance with all requirements of these service providers. We do not control network access. Your use of these networks may not be secure and may expose your personal data during transmission.

The Services is not intended for medical, legal, trading or investment, or other professional use. The Services should not be used in any high-risk activities where damage or injury to persons, property, environment, finances, or business may result if an error occurs.

You expressly accept and agree that any use of Output from our Services is at your sole risk, and you will not rely on Output as a sole source of truth or factual information, or as a substitute for professional advice.

13. Dispute Resolution by Binding Arbitration

This section affects your rights so please read it carefully.

Agreement to Arbitrate

This section is referred to as the "Arbitration Agreement." You agree that any and all disputes or claims that have arisen or may arise between you and NGT, whether

arising out of or relating to these Terms (including any alleged breach thereof), the Services, any aspect of the relationship or transactions between us, shall be resolved exclusively through final and binding arbitration, rather than a court, in accordance with the terms of this Arbitration Agreement, except that you may assert individual claims in small claims court, if your claims qualify. Further, this Arbitration Agreement does not preclude you from bringing issues to the attention of federal, state, or local agencies, and such agencies can, if the law allows, seek relief against us on your behalf. You agree that, by entering into this Arbitration Agreement, you and NGT are each waiving the right to a trial by jury or to participate in a class action. Your rights will be determined by a neutral arbitrator, not a judge or jury. The Singapore Law governs the interpretation and enforcement of this Arbitration Agreement.

Waiver of Class and Representative Actions and Non-Individualized Relief

You and NGT agree, to the fullest extent permitted by applicable law, that each party may bring claims against the other only on an individual basis and not as a plaintiff or class member in any purported class, consolidated or representative action or proceeding. Unless both parties agree otherwise, the arbitrator may not consolidate or join more than one person's or party's claims and may not otherwise preside over any form of a consolidated, representative, or class proceeding. Also, the arbitrator may award relief (including monetary, injunctive, and declaratory relief) only in favor of the individual party seeking relief and only to the extent necessary to provide relief necessitated by that party's individual claim(s). This does not prevent either party from participating in a class-wide settlement. You and NGT knowingly and irrevocably waive any right to trial by jury in any action, proceeding, or counterclaim.

Pre-Arbitration Dispute Resolution

NGT is always interested in resolving disputes amicably and fairly. If you have questions or concerns about the Services, we strongly encourage you to first email us about them at support@turix.ai. If such efforts prove unsuccessful, a party who intends to seek arbitration must first send to the other, by certified mail, a written Notice of Dispute ("**Notice**"). Notices should be sent to NGT, 5 SHENTON WAY, #10-01, UIC BUILDING, SINGAPORE, ("**Notice Address**"). Or by email to support@turix.ai with the subject title "NOTICE OF DISPUTE." The Notice must (i) describe the nature and basis of the claim or dispute and (ii) set forth the specific relief sought. If NGT and you are unable to resolve the dispute within sixty (60) calendar days after the Notice is received, you or NGT may commence an arbitration proceeding. During the arbitration, the amount of any settlement offer made by either party shall not be disclosed to the arbitrator until after the arbitrator determines the amount of an award, if any, to which you or NGT is entitled.

Arbitration Procedures

arbitrator, through a telephonic or video conference hearing, or by an in-person hearing as established by the SIAC Rules.

Arbitration will be conducted by a neutral arbitrator administered by the SIAC in accordance with the Arbitration Rules of the Singapore International Arbitration Centre ("**SIAC Rules**"), as modified by this Arbitration Agreement. For information on SIAC Rules, please visit its website, <https://siac.org.sg/siac-rules>. If there is any inconsistency between any term of the SIAC Rules and this Arbitration Agreement,

the terms of this Arbitration Agreement will control unless the arbitrator determines that the application of the inconsistent term contained in the Arbitration Agreement would result in the arbitration to be fundamentally unfair. The arbitrator is strictly bound by the terms of this Arbitration Agreement. All issues are for the arbitrator to decide, including, but not limited to, issues relating to the scope, enforceability, and arbitrability of this Arbitration Agreement. Although arbitration proceedings are usually considered to be simpler and more streamlined than trials and other judicial proceedings, the arbitrator shall have the same authority as a judge in the judicial system in determining the number of damages and other forms of relief. Decisions made by the arbitrator are final and enforceable in a court of competent jurisdiction. An appeal of the arbitrator's decision must be agreed by both parties in writing.

Unless NGT and you agree otherwise, any arbitration hearings will take place in SIAC. If the parties are unable to agree on a location, the determination shall be made by SIAC. If your claim is for \$10,000 or less, NGT agrees that you may choose whether the arbitration will be conducted solely on the basis of documents submitted to the If your claim exceeds \$10,000, the method of hearings will be determined by the SIAC Rules. Regardless of the manner in which the arbitration is conducted, the arbitrator shall issue a reasoned written decision sufficient to explain the essential findings and conclusions on which the award is based.

Confidentiality

All aspects of the arbitration proceeding, and any ruling, decision, or award by the arbitrator, will be strictly confidential for the benefit of all parties.

Severability

If a court or the arbitrator decides that any term or provision of this Arbitration Agreement (other than the subsection titled "**Waiver of Class and Representative Actions and Non-Individualized Relief**" above) is invalid or unenforceable, the parties agree to replace such term or provision with a term or provision that is valid and enforceable and that comes closest to expressing the intention of the invalid or unenforceable term or provision, and this Arbitration Agreement shall be enforceable as so modified. If a court or the arbitrator decides that any of the provisions of subsection above titled "**Waiver of Class and Representative Actions and Non-Individualized Relief**" is invalid or unenforceable, then the entirety of this Arbitration Agreement shall be null and void. The remainder of the Terms of Service will continue to apply.

14. Services Changes or Terminations

The Services may be suspended or terminated in the following situations:

- You voluntarily choose to terminate the service, including but not limited to failure to make timely payments or using up the service period;
- You explicitly express your intention to stop using TuriX services, and the conditions for termination are met in our sole discretion;

- You violate relevant laws, regulations, policies, these Terms, or related rules and systems, in which case we proactively terminate or suspend the service;
- We suspend or terminate the service in accordance with legal requirements, regulatory policies, orders from competent authorities, or due to force majeure events;
- Other situations where the service must or should be suspended or terminated in accordance with laws and regulations, our business adjustments, for security reasons, or under other necessary circumstances.

Delete Account

If you cancel your TuriX account, we will also terminate the provision of TuriX, and you will no longer be able to use the Services defined in these Terms. The account cancellation process may be followed in accordance with the instructions provided in the TuriX Privacy Policy.

You agree that, before canceling your account, you have downloaded and backed up all data you uploaded to or stored in TuriX; after your account is canceled, unless otherwise stipulated by laws and regulations, we will no longer retain your personal data or may continue to retain it only in anonymized form.

If your TuriX subscription period has not yet expired at the time of cancellation, in accordance with Clause 6 of these Terms, we are not obligated to issue a refund for the unused portion.

Suspension or Termination by Us

We reserve the right to modify or discontinue the Services, or any part of them, at any time, without prior notice in the following situations:

- The information you provide is false or violates user data submission rules;
- When attempting to contact you using the information you provided (such as phone number), we find it no longer exists or is unreachable, and you fail to update your contact information within three (3) business days after being notified via alternative means provided during registration;
- You violate laws, regulations, these Terms, or other agreements between you and us, or repeatedly and seriously breach TuriX platform rules, resulting in your account being suspended under said rules;
- You use TuriX for commercial purposes without our prior consent or authorization;
- Your access to or use of TuriX may pose security risks to the service, us, or third parties;
- You request cancellation of your account;
- Compliance is required due to court subpoenas, legal orders, or legal procedures;
- Compliance with applicable laws, regulations, or governmental agency requirements is necessary;

- Force majeure events occur as defined in these Terms, such as natural disasters or war;
- You do not agree to changes or modifications made to these Terms;
- After we have terminated your services, you register again directly or indirectly under another name as a TuriX user;
- Any other circumstances where we deem termination necessary.

You understand and agree that due to technological upgrades, service system improvements, business strategy adjustments, or to comply with major national technical changes or regulatory policy updates, we do not guarantee permanent provision of a specific service, and may alter the format, specifications, or other aspects of services.

Post-Termination

In the event of any service change, interruption, or termination as described above, you acknowledge the following arrangements:

- In case of changes, interruption, or termination of TuriX, we will make reasonable efforts to notify you through appropriate means; if a service is being terminated, we will make reasonable efforts to provide you with adequate time to properly handle any follow-up matters. If you find yourself unable to log in or access the service, you may contact us via the method in these Terms.
- Except as required by law, we shall not be liable to you or any third party for any changes, interruptions, or terminations of TuriX.
- Unless otherwise stipulated by law or specifically stated in these Terms, fees already collected will not be refunded after any changes, interruptions, or termination of TuriX.
- If there are ongoing transactions within the products or services we provide, we will, at our sole discretion, determine whether to continue or terminate the relevant transactions and whether to deduct associated fees as penalties.
- If service termination is caused by your breach of these Terms, we reserve the right to hold you liable for such breach and claim corresponding compensation.

15. Miscellaneous

Amendments and Updates to these Terms

We reserve the right to change these Terms or impose new conditions on the use of the Services, from time to time. The “**Last Updated**” date indicates when a change has been made. The “**Effective**” date indicates when these Terms officially come into effect. Once any modification is made, we will display a notice or publish the updated version on the relevant pages so you may choose whether to accept the change by continuing to use our Services or terminate your account.

By continuing to use our Services after we post any such changes or notify you of any changes, you accept the Terms, as modified. If you don't understand or agree to these Terms, please do not use the Services. you have the right to terminate these Terms by ceasing to access or use TuriX, deleting your TuriX account and/or contacting us.

Assignment

These Terms are personal to you and may not be assigned to any third party. These Terms are not intended to benefit any third party, and do not create any third-party rights. Accordingly, these Terms may only be invoked or enforced by you or us.

You may not assign or transfer any rights or obligations under these Terms and any attempt to do so will be void. We may assign our rights or obligations under these Terms to any affiliate, subsidiary, or successor in interest of any business associated with our Services.

Force Majeure

Neither party will be liable for failure, obstacles, defects, delay or changes in performance to the extent caused by circumstances beyond its reasonable control, including:

- acts of God, natural disasters, governmental actions, judicial and administrative orders, terrorism, riots, or war;
- maintenance of hardware or software related to the Services, or malfunctions due to various factors;
- failures due to public service or third parties, such as power supply failures, communication network failures.

Entire Agreement

These Terms constitute the entire agreement between you and us and govern your use of our Services, superseding any prior agreements between you and us with respect to the Services.

Applicable Law and Jurisdiction

These Terms are governed by the laws of Singapore without regard to its conflict of law provisions. With respect to any disputes or claims not subject to arbitration as set forth above, you and NGT agree to submit to the personal and exclusive jurisdiction of Singapore.

Severability

If any provision of these Terms is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision. The other provisions of these Terms remain in full force and effect.

Delay in Enforcing These Terms

Any failure of NGT to exercise or enforce any right or provision of these Terms does not constitute a waiver of such right or provision.

Trade Controls

You must comply with all applicable trade laws, including sanctions and export control laws. Our Services may not be used in or for the benefit of, or exported or re-exported to any U.S. embargoed country or territory, or to anyone on (i) the U.S. Treasury Department's list of Specially Designated Nationals, (ii) any other restricted party lists identified by the Office of Foreign Asset Control, (iii) the U.S. Department of Commerce Denied Persons List or Entity List, or (iv) any other restricted party lists, under applicable trade laws. Our Services may not be used for any end use prohibited by applicable trade laws, and your Input may not include material or information that requires a government license for release or export.

16. Contact Us

If you have any questions about these Terms, please contact us at support@turix.ai or the following address:

5 SHENTON WAY, #10-01, UIC BUILDING, SINGAPORE 068808.